

**CUSTOMER SERVICE AND TRANSFORMATION SCRUTINY  
COMMITTEE AGENDA**

**Monday 27<sup>th</sup> July 2015 at 1000 hours in Chamber Suites 1 and 2, The  
Arc, Clowne**

<b>Item No.</b>		<b>Page No.(s)</b>
	<b><u>PART A – FORMAL</u></b> <b><u>PART 1 OPEN ITEMS</u></b>	
1.	<b><u>Apologies for Absence</u></b>	
2.	<b><u>Urgent Items of Business</u></b>  To note any urgent items of business which the Chairman has consented to being considered under the provisions of Section 100(B) 4(b) of the Local Government Act 1972	
3.	<b><u>Declarations of Interest</u></b>  Members should declare the existence and nature of any Disclosable Pecuniary Interest and Non Statutory Interest as defined by the Members' Code of Conduct in respect of:  a) any business on the agenda b) any urgent additional items to be considered c) any matters arising out of those items  and if appropriate, withdraw from the meeting at the relevant time.	
4.	Minutes of a meeting held on 29th June 2015.	To Follow
5.	List of Key Decisions & Items to be Considered in Private.  <i>Please Note: As there is no Executive meeting scheduled in August, due to the summer recess, the next List of Key Decisions will be published on 7<sup>th</sup> August 2015 and will be circulated to Members on that date. (Members should contact the officer whose name appears on the List of Key Decisions for any further information).</i>	To be circulated on 7 <sup>th</sup> August 2015
6.	Introduction to Corporate Plan Targets – presentation from Jane Foley, Assistant Director – Customer Service and Improvement.	Presentation
7.	Work Plan.	3 to 4
	<b><u>PART B – INFORMAL</u></b>  The formal meeting of the Improvement Scrutiny Committee ends at this point. Members will meet informally as a working party to carry out their review work. This meeting is closed to the public, so members of the public should leave at this point.	
8.	Review of CAN Ranger Service.	